Activity #2
CAN YOU DO THIS?
CLASS SURVEY

Walk around the room and ask your classmates to answer the questions about these house appliances and fixtures. Keep asking different classmates the question until you find a person who answers, “Yes, I can.” Listen first to the examples.

EXAMPLES

Regina, can you fix a dishwasher?
No, I can’t.

Marta, can you fix a dishwasher?
Yes, I can.

YOU ASK

Ex. Can you fix a dishwasher? ________________________________

1. Can you fix a food disposer? ________________________________

2. Can you install a faucet? ________________________________

3. Can you repair a toilet? ________________________________

4. Can you fix a sink drain? ________________________________

5. Can you install a washing machine? ________________________________

6. Can you install a bath tub? ________________________________

7. Can you fix a pipe? ________________________________

8. Can you install a shower head? ________________________________

9. Can you repair a kitchen sink? ________________________________

10. Can you fix an ice maker? ________________________________
Activity #3: Home Plumbing Problem Vocabulary

Handout A

Look at each picture below. Choose a word or phrase that best describes the problem you see in each picture. Write the missing letters to complete the words.

<table>
<thead>
<tr>
<th>dripping</th>
<th>slow</th>
<th>clogged</th>
<th>cracked</th>
</tr>
</thead>
<tbody>
<tr>
<td>running</td>
<td>blocked</td>
<td>leaky</td>
<td>noisy</td>
</tr>
<tr>
<td>rusty</td>
<td>broken</td>
<td>worn out</td>
<td>low</td>
</tr>
</tbody>
</table>

1. a d__ip__in__ faucet
   a __ea__ faucet

2. a c__og__ d drain
   a __lo__k__d drain

3. a r__ __ty pipe

4. a b__ok__n part
   a __or__ o__t part

5. n__ __sy pipes
Activity #3: Home Plumbing Problem Vocabulary

Handout A

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<tr>
<td>rusty</td>
<td></td>
<td>worn out</td>
<td>low</td>
</tr>
</tbody>
</table>

6. l__ __ water pressure

7. a cr__c__e__ pipe

8. a s__o__ drain

9. r__nn__ng toilet

10. no hot water

a br__ke__ water heater
Activity #3: Home Plumbing Problem Vocabulary

Handout B

Look at each picture below. Choose a word or phrase that best describes the problem you see in each picture. Write it on the line above the picture.

<table>
<thead>
<tr>
<th>dripping</th>
<th>running</th>
<th>slow</th>
<th>blocked</th>
<th>clogged</th>
<th>cracked</th>
</tr>
</thead>
<tbody>
<tr>
<td>rusty</td>
<td></td>
<td></td>
<td></td>
<td>leaky</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>worn out</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>noisy</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

1. a _______ faucet
a _______ faucet

2. a _______ drain
a _______ drain

3. a ______ pipe

4. a _______ part
a _______ part

5. water hammer
_______ pipes
Activity #3: Home Plumbing Problem Vocabulary

Handout B

Look at each picture below. Choose a word or phrase that best describes the problem you see in each picture. Write it on the line above the picture.

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</tr>
<tr>
<td>rusty</td>
<td>broken</td>
<td>leaky</td>
<td>worn out</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>low</td>
</tr>
</tbody>
</table>

6. _____ water pressure
7. a _________ pipe
8. a _______ drain

9. ____________ toilet
10. no hot water

a _________ water heater
Activity #4: Apartment Manager Call Scripts

Handout A

Apartment Manager Script #1A

Hello, this is _____________ at Sunrise Apartments. We need a plumber to come out here today. We are having a lot of problems.

On the third floor, there is a clog in the bathroom sink.

The washing machine on the first floor has a leak.

There is a running toilet on the second floor.

On the first floor, there is a crack in the pipe under the kitchen sink.

There is a flood in the basement. I think the floor drain has a block.

Apartment Manager Call Script #2A

Hello, this is _____________ at Sunrise Apartments. We need a plumber to come out here today. We are having a lot of problems.

In the basement, there is a leak in the washing machine.

On the first floor, there is a clog in the kitchen sink.

One the third floor, the pipes under the toilet are noisy.

On the third floor, there is low water pressure in the shower.

On the second floor, there is no hot water in the bathroom.
Activity #4: Apartment Manager Call Scripts

Handout B

Apartment Manager Script #1B

Hello, this is ____________ at Sunrise Apartments. We need a plumber to come out here today. We are having a lot of problems.

There is a clogged sink in the bathroom on the third floor.

There is a leaky washer on the first floor.

The second floor bathroom has a running toilet.

On the first floor, the pipe under the kitchen sink is cracked.

The basement has 2 feet of water on the floor. The floor drain is blocked.

The ice maker on the third floor is dripping.

_____________________________________________________________________________

Apartment Manager Script #2B

Hello, this is ____________ at Sunrise Apartments. We need a plumber to come out here today. We are having a lot of problems.

There is water under the third floor refrigerator. I don’t know why it is leaking.

The faucet in the kitchen of the second floor apartment is dripping.

The pipes under the third floor lavatory sink are rusty.

The drain in the kitchen sink on the first floor is blocked. There is water all over the floor.

There is only a little water coming out of the third floor shower. It has very low water pressure.

The drain from the dishwasher is very slow. There is always a few inches of water in the bottom of the dishwasher.
Activity #4: Apartment Manager Call Scripts

Handout C  🏘️ 🏘️ 🏘️ 🏘️

Apartment Manager Script #1C

Hello, this is ___________ at Sunrise Apartments. We need a plumber to come out here today. We are having a lot of problems.

The bathroom sink on the third floor is clogged.

The washer on the first floor is leaking. The water is running from the laundry room floor into the bedroom.

The toilet on the second floor apartment is running.

On the first floor, the pipe under the kitchen sink is cracked.

There is 2 feet of water in the basement. I think the floor drain is blocked.

There is a leak in the second floor kitchen. Water is dripping from the ceiling in first floor family room.

Apartment Manager Script #2C

Hello, this is ___________ at Sunrise Apartments. We need a plumber to come out here today. We are having a lot of problems.

The washer in the basement is leaking and the floor drain is very slow. Now there is water standing near the drain.

The faucet is dripping in the kitchen of the first floor apartment.

There is a water hammer in the pipes behind the toilet in the second floor apartment.

There is very low water pressure in the shower in the third floor bathroom. There are just a few drips coming out of the shower head.

The hot water in all of the apartments is too hot. I hope we don’t need to install a new water heater.
# Home Plumbing Problem Checklist

<table>
<thead>
<tr>
<th>Appliance/Fixture</th>
<th>yes</th>
<th>no</th>
<th>Plumbing Problem</th>
</tr>
</thead>
<tbody>
<tr>
<td>air conditioning system</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>bathroom sink</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>bathtub</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>shower</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>commode (toilet)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>dishwasher</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>garbage disposer</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>freezer</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>hot water heater</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>kitchen sinks</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>food disposer</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>refrigerator</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>ice maker</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>washing machine</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Whirlpool/ sauna</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>basement floor drain</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>